Dear Hiring Manager,

I am writing to express my interest in the XXXXX position at Example Corporation, as advertised on your careers page. With (1)over five years of experience in (2)the customer service industry and a proven track record of (3)enhancing customer experience, I am excited about the opportunity to contribute to your team.

In my current role at Now Company, I have consistently (4)<u>achieved individual</u> KPIs, resulting in a top five performance ranking in the Tokyo office. My ability to (5)<u>exceed customer expectations and manage cases efficiently in high-pressure environments</u> has been key to these successes.

I am particularly drawn to Example Corporation due to \*[your innovative approach to the IT industry and your commitment to sustainability], which align with my personal values and professional goals.

I am confident that my skills in \*[customer success, leadership, and teamwork] will enable me to make a significant contribution to your team. I am eager to bring my expertise and passion for \*[customer service] to Example Corporation and help drive your brand's success.

Thank you for considering my application. I look forward to the opportunity to discuss how my background, skills, and certifications align with the needs of your team.

Sincerely,

Yahman Ken